BRANCH: INFORMATION SERVICES	Note: Published KPIs are for public information purposes only, certain information may be excluded from the published version due to security reasons
Target title for 2018/19	Identify the title of the target
	NIS developed in respect of: Business requirement specifications for Trusted Traveller programme approved by DDG: IMS
Indicator / Measure title	Provide a brief explanation of what the indicator is with enough detail to give a general understanding of the indicator
	NIS development in respect of: Approval of Trusted Traveller programme business requirement specifications by DDG: IMS
Short definition	Provide a brief explanation of what the indicator is with enough detail to give a general understanding of the indicator
	This a sub-system within the Biometric Movement Control System, intended to facilitate the movements of cross-border permit holders against a risk engine and that movements are recorded on the BMCS. The target aims to have the business requirements for the system approved by the DDG: IMS.
Purpose/importance	Explain what the indicator is intended to show and why it is important
	The trusted traveller programme will interface with the border management solution and will allow for immigration self-service by means of specialised equipment fitted with software applications that comprise all basic features contained in the border management system. The trusted traveller programme will be enabled by required integration of existing or newly designed systems and automated biometric verification capability that will be multi-modal: fingerprints, facial recognition and iris technology.
Source documentation/information used	Describe where the information comes from i.e. source of information that is used as a basis for actual performamnce achievements (AG requirement)
	Immigration legislation
Description of the source	A description of where the information originates from - by indicating name of responsible unit, person etc.
	DDG:IS
Standard operating procedure	For each indicator or target indicate the standard operating procedure (where applicable)
	N/A
System used	Name of system used to process performance information
	EMCS
Type of system	Electronic or live
	Electronic
Method of calculation	Describe clearly and specifically how the indicator is calculated
	Approved business requirements signed by DD: IMS.
Baseline calculated against	Indicate the performance as at the end of previous financial year
	Citizenship and Amendment processes developed onto live capture
Availablility of total population	The total population refers to the number and / or list of all members in a defined group. (If the indicator is a rate or percentage, indicate the numerator)
	N/A
Unit of measure	In what unit will the indicator be captured? (percentage/number/currency)
	NIS development in respect of: Approval of Trusted Traveller programme business requirement specifications by DDG: IMS.
Data limitations	Identify any limitation with the indicator data, including factors that might be beyond the DHA's control
	N/A
Output reporting	1. Who is responsible for reporting at business level?
	DDG: IS

	2. Who archives the reports i.e. the person the AG will be in touch with for any form of business related reporting/Where can the collated information be found?: AG requirement
	Director: Strategic IS Alignment
	3. What are activities/steps that goes into reporting at business level?
	Quarterly reporting to the Departmental Performance Review Committee (Reports submitted to Directorate M&E as part of quality assurance for quarterly reviews). Annual reporting as part of the annual report.
Frequency of reporting on this indicator	Indicate: eg monthly, quarterly and annually
	Bi-annually
Desired performance	Identify whether actual performance that is higher or lower than the targeted performance is desirable
	Approved and detailed business requirement specifications of trusted traveler programme that will be the basis of functional/technical spefications and functional system.
New indicator:	Identifies whether the indicator is new, has significantly changed, or continues without change from the previous year.
	New
Calculation type:	Identifies whether the reported performance is cumulative, or non-cumulative
	Non-cumulative
Type of indicator:	Identifies whether the indicator is measuring inputs, activities, outputs, outcomes or impact, or some other dimension of performance such as efficiency, economy or equity.
	Input